

# **Compliance Cloud One™**

**Solution Sheet** 

# **Connecting Opportunities**

**IPC and Custodia Technology** have partnered to propose to its clients a combined cloud-based service offering of communications and multimedia capture for Unigy®, Microsoft Teams, Cisco UCM, Zoom and mobile.

A turnkey SaaS service with simple and rapid deployment, Custodia's Compliance Cloud One<sup>SM</sup> (CC1) is based on the best of breed: utilizing market leader recording engine Verint Financial Compliance, hosted in Microsoft Azure and managed by Custodia renowned compliance technology expertise creating a trustworthy purpose-built, global cloud recording service.

The CC1 Insight provides evidence the delivered service meets all regulatory obligations with call reconciliation, automated checks and a full audit trail of any activity being performed on a record, demonstrating the chain of custody.

The cutting-edge SaaS platform will up level current market offerings in communications and media recording, enabling clients to keep up with the rapidly evolving demands of the industry.

# **Connecting Opportunities**

Voice Recording Platform as a Service (PaaS) Fully hosted on Azure

24x7x365 global support in the US, EMEA and APAC

Bots/Recorders located near Tradeing Tel or Microsoft Teams tenants

Enhanced compliance features & reporting capabilities

Evergreen service with the latest features and up to date infrastructure

High availability & automated scalability with global accessiblity

Utilize VFC recording capabilities managed by renowned compliance experts

Data Lake & API to communication surveillance and external databases

CC1 is an evergreen, highly available, scalable, and secure native cloud-based recording service, designed to meet global regulations requirements.



#### **Features**

- Keep accurate and complete records in the new hybrid working environment. One service to record all audio, video, screen sharing and IM from all cloud or on-premise communication solutions in the market.
- All included in one convenient monthly user subscription fee.
- Single portal to search, playback and download records of all modalities.
- Setup is rapid and efficient thanks to its turnkey approach.
- Custodia CC1 Insight delivers a full audit and reconciliation of every call and record from cloud and on-premises systems.
- Feature-rich portal focus on financial sector: ac-cessible for case management, legal hold, and labeling.
- Compliance officers can access easily a robust taping and record-keeping regula-tory service for communication recording.

# Compliance Cloud One<sup>™</sup>

#### **Customer Benefits**

- Peace of mind that your media recording is compliant with collect of evidence to minimize the risk of regulatory fines.
- Formatted records stored in a centralized data lake ready to integrate with the client chosen communications surveillance and AI solutions.
- Turnkey evergreen service managed by compliance experts: eliminates the cost for infrastructure, skilled resources and support in-cluding upgrades, and patch management.
- Minimal initial investment with no expertise required and rapid deployment.
- Respond to the challenges of a hybrid working environment with a service supporting the recording and retrieving communication from on-prem systems as well as cloud systems.



#### **About Custodia**

Custodia, headquartered in New York Citywith regional offices that include London and Hong Kong, are the global experts in financial compliance and provide full end-to-end compliance management solutions for both on-premises and cloud, in more than 100 countries.

The leading vendor-independent financial compliance technology experts, with the capability to originate, manage, deliver & train to meet the current and emerging needs of the global market environment.

#### www.custodiatechnology.com



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## **About IPC**

IPC is a technology and service leader that powers financial markets globally. We help clients anticipate change and solve problems, setting the standard with industry expertise, exceptional service and comprehensive technology. With customers first and always, we collaborate with each to understand their individual needs to help make them secure, productive and compliant within our connected community. Through service excellence, longdeveloped expertise and a focus on innovation and community, we provide agile and efficient ways for our customers to accelerate their ability to adapt to the ever-changing requirements for advanced data networks, compliance and collaboration with all counter-parties across the financial markets.

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